



Embassy of the United States of America

Tokyo, Japan

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Second Set of Question and Answer (Q&A)

Request for Quotations No. SJA800-15-Q-1034
Digital Video Conferencing (DVC) System Equipment

Question 1:

"B.3 List of Items to be Purchased

(o), (t) and (u) Annual maintenance for Elite6110, XT5000 and XT4200. RFQ does not mention about the replacement device and back-up equipment shipment.

Please advise if the US Government has an estimate of the shipment lead time for the replacement and back-up equipment in case of system failure."

Answer 1:

For Multi-Communication Unit (MCU) - the Contractor shall deliver the loaner hardware of MCU by the end of the next business day of receiving trouble report, and the hardware should be pre-configured so that the loaner could use when receive it.

Question 2:

"B.3 List of Items to be Purchased

(s) Annual fee - Eazy Touch annual usage fee
Please advise the specification of EazyTouch."

Answer 2:

"EazyTouch" serves as software installed on the management server and controls access and delivers the common directly for each digital video conferencing system. It supports CSV format for importing and exporting. "EazyTouch" should have a function to enable controlling digital video by tablet as a potential requirement (in this case, the license fee is required). It also requires supporting multivendor digital video conferencing system, such as Avaya, PolyCom, and Cisco equipment.

Question 3:

"Other cooperation vendors put it into effect about work and a test, and is it no problem? We can not work, so a re-trust destination works."

Answer 3:

It is no problem to use a subcontractor to perform work and test. However, the prime contractor is responsible for the whole project.

-End of Second Set of Q&A-